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## Product Warranty, Information, Care and Maintenance

A Grade Aluminium's products have been manufactured using the highest quality materials available to the Aluminium industry. Constructed from Architectural Grade Aluminium and incorporating high quality surface finishing and hardware, these products are highly corrosion resistant and exceptionally strong. With a moderate amount of maintenance, A Grade Aluminium's products will retain its good looks, and resist the elements for years to come. See maintenance schedule below.

### Powder Coating Warranty

Our powder coatings are guaranteed on buildings not to chalk or crack for a minimum period of 2 years from the date of application (Conditions apply - see Care and Maintenance).

### Product Warranty


- \* 5 years structural warranty on all A Grade Aluminium manufactured products.
- \* 2 years warranty on powder coating products (See care and maintenance below).
- \* 2 years warranty on sliding gate motors. This warranty covers parts only.
- \* 6 months warranty on any batteries.
- \* 2 years warranty on gate hardware.
- \* Conditions apply to all the above.

### Care and Maintenance

Powder coated and stainless steel products are extremely durable, but for the best long-term results, regular washing with a soft brush and mild pH neutral detergent, followed by thorough rinsing with fresh water is required. This will ensure that pollutants, such as airborne salts and dirt, which could be detrimental to the long-term performance of your powder coated or stainless steel products are removed.


The effects of ultra violet light, pollution, dirt, grime and salt deposits can all accumulate on your powder coated surface over time. To extend the effective life of powder coating and protect any warranty requirements that may exist, a very simple regular maintenance program should be implemented for the removal of any residues.

As a general rule, cleaning should take place every six months. However, in areas where pollutants are more prevalent, especially in coastal or industrial regions, a cleaning program should be carried out on a more frequent basis (i.e. every three months).

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### To clean your powder coated surface:

1. Carefully remove any loose deposits with a wet sponge.
2. Use a soft brush (non abrasive) or cloth, and a mild household detergent solution to remove dust, salt and other deposits.
3. Rinse off with fresh water.


Detergents that recommend the use of gloves when handling should be avoided as this is a good indication that the detergent is harsh and therefore, unsuitable for cleaning your powder coating products.

Although some strong solvents are recommended for removing sealants or other building residues, these may be harmful to the extended life of the powder coated surface and should be avoided as the damage may not be visible immediately and may take up to twelve months to appear. If paint splashes, sealants or other residue need to be removed, then either Methylated Spirits, Turpentine or White Spirits may be used safely.

Environment	Minimum Regular Clean
Non-Hazardous	12 Months
Swimming & Leisure Pools	6 Months
Marine & Industrial	3 Months


**Warning:** Strong and abrasive household cleaners and solvents such as paint thinners are harmful to the coating and must not be used for cleaning purposes under any circumstances. In addition, acidic, alkaline or alcohol-based cleaning products should not be used either.

**Warranties only apply if the above care and maintenance is strictly adhered to.**

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### Glass Information

A Grade Aluminium use Toughened Safety Glass which has 4 to 5 times the strength of ordinary glass of the same thickness, making it ideal for use in pool fences, balustrade and gates. It provides much greater resistance to impact and in the unlikely event toughened glass does break, the glass forms small particles, which reduce the risk of injury. Toughened glass is manufactured by a heating and cooling treatment whereby high compressive stresses are set up at the surface with balancing tensile stresses in the centre. The high compressive surface stresses give toughened safety glass its increased strength. Toughened glass is manufactured to conform to Australian Standard 2208 Safety Glazing Material for use in Buildings.

### Maintenance Guide

- Sliding gates track and rack must be clear of any debris;
- Sliding and swinging gate motors can attract pests. Regular inspection of the surrounding areas is required to eliminate insect nests and potential damage. (please note: motors are 240 volts and must only be maintained by a qualified electrician);
- Regular inspections of all gates are required to ensure they operate freely;
- Pool safety gates are required to adhere to strict standards, regular adjustments (3 monthly) are necessary;
- Avoid soil, fertilizers and chemicals coming into contact with the A Grade Aluminium products;
- Check drainage holes occasionally for blockages;
- Stainless steel products also require regular cleaning (see care and maintenance) to eliminate possible tea staining.

**Warranties only apply if the above care and maintenance is strictly adhered to. Any evidence of misuse will void all warranties. A Grade Aluminium warranties apply to A Grade Aluminium workmanship. Extenuating circumstances such as the settling of ground works, wall and/or fence movement, structural movement and any instance beyond our control will void all warranties.**

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