

Allegion Australia Consumer Warranty



Builder Name: _____ Phone: _____

Contact Address: _____

General Cleaning & Care, Lubrication of Locks and Cylinders

General Care

- Allegion suggests cleaning knobs, roses and plate every two months with a soft, damp cloth. A solution of soap and water could also be used to remove dirt from knobs, roses and other surfaces, but should not be used on cylinders. Ensure liquid does not enter cylinder at any time.
- When cleaning, avoid using acidic or abrasive substances which may contain solvents, i.e. cleaning products, as such substances may cause a deterioration of the finish.

Caring for Stainless Steel

- Depending on the environment where the product is used, blemishes can appear on stainless steel product. To help prevent this occurring, clean once a month. Blemishes on satin stainless steel may be removed by rubbing with a suitable stainless cleaner/polish such as Eagle One Original Never-Dull Wadding polish or Brite Shine Wadding Polish. Ensure rubbing occurs in the same direction as to the grain itself.

Cylinder

- When key becomes “sticky” in cylinder, you may sprinkle a small amount of graphite onto the key and then insert the key inside cylinder. Do not use lubricant in cylinder (oil or aerosol type).

Locks

- Austral Lock, Gainsborough and Schlage products are manufactured using a quality lubricant for smooth operation. If the product has been installed in a region subject to extreme climate or subject to a dusty environment, then such conditions may affect the original lubricant and therefore the product may require re-lubrication.
- In this case, the working mechanism may be cleaned with a non-corrosive substance and then re-lubricated with a quality silicone or Teflon based lubricant. Do not use lubricant in cylinder (oil or aerosol type).

Caring for Solid Brass

- Solid Brass products are coated with a durable baked on clear protective lacquer which will significantly retard but will not permanently prevent tarnishing. Coated brass items should be wiped with a soft cloth and occasionally polished with a good non-abrasive wax (following manufacturer's directions.) **NEVER USE ABRASIVE CLEANERS OR POLISHES ON A BRASS ITEM WITH A PROTECTIVE COATING.** Solid Brass can be restored to its original appearance and re-sealed but it inhibits the product's warranty.
- Remember, the nature of brass is to tarnish. The beauty of brass is that it can always be restored to its original finish. Breakdown of the lacquer coating, or natural tarnishing, to which brass is subject, in no way indicates a deterioration of the basic product.

Warranty Type	Warranty Period	Warranty Terms
Tarnish	Lifetime	Allegion Australia Pty Ltd guarantees to repair or replace this product from the proven date of purchase if it tarnishes, discolours or corrodes.
	2, 5 or 10 Years	Allegion Australia Pty Ltd guarantees to repair or replace this product if within two, five or ten (2,5 or 10) years from the proven date of purchase if it tarnishes, discolours or corrodes.
Mechanical	Lifetime	Allegion Australia Pty Ltd guarantees to repair or replace this product from the proven date of purchase, any mechanical defects.
	2,5,7 or 10 Years	Allegion Australia Pty Ltd guarantees to repair or replace this product if within two, five, seven or ten (2,5,7,10) years from the proven date of purchase, any mechanical defects.
Electrical	1,2 or 3 Years	Allegion Australia Pty Ltd guarantees to repair or replace this product if within one, two or three (1,2,3) years from the proven date of purchase, any electrical defects.

Applies only when properly installed and subjected to no more fair wear and tear. This guarantees does not extend to labour costs, personal loss, death or injury, or economic, consequential or property damage of any kind whatsoever.



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Note: Please tick/select the applicable box/es below.

Series	Product Codes	Mechanical Warranty	Tarnish Warranty	Electronic Warranty
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Gainsborough Freestyle Trilock				
<input type="checkbox"/>	Freestyle Trilock	GFS8951AUR	10 Years	5 Years 2 Years

Gainsborough - 3-in-1 Entrance Sets				
<input type="checkbox"/>	Trilock Omni, Trilock Omni Accent, Trilock Urban, Trilock Contemporary, Trilock Traditional	8905ALL, 8905BB, 8906ALL, 8906BB, 8951AUR, 8901AUR, 8951ANG, 8951ALI, 8901ANG, 8901ALI, 895TRI, 895TLE, 890TRI, 890TLE	10 Years	5 Years N/A

Gainsborough - Standard Entrance Sets				
<input type="checkbox"/>	800 Series	885A, 8701S, 8406OV	10 Years	5 Years, Lifetime* N/A
<input type="checkbox"/>	500 Series	540AMB, 540TRE, 540TER, 540VIL	10 Years	5 Years N/A

Gainsborough - Deadbolts				
<input type="checkbox"/>	62 Series	1851SM, 1951SM, 1951ST, 1846SM, 1946SM, 1946ST	10 Years	5 Years N/A
<input type="checkbox"/>	63 Series	850, 845	10 Years	5 Years, Lifetime* N/A
<input type="checkbox"/>	64 Series	550, 545, 545SLIMSQ	7 Years	2 Years N/A

Gainsborough - Pull Handles and Mortice Locks				
<input type="checkbox"/>	64 Series	OBL600PH, OBL450PH	7 Years	2 Years N/A
<input type="checkbox"/>	9200 Series	9248PH, 9282PH, 9266PH	10 Years	5 Years N/A
<input type="checkbox"/>	755 Series	755, 758		
<input type="checkbox"/>	775 Series	775		

Gainsborough - Levers and Knobs				
<input type="checkbox"/>	61 Series	2900, 2800		
<input type="checkbox"/>	62 Series	1905, 1915, 1805, 1815, 1920, 1900, 1910, 1800, 1810, 1820	10 Years	5 Years N/A
<input type="checkbox"/>	63 Series	705, 715, 720, 700, 710	7 Years	2 Years N/A
<input type="checkbox"/>	64 Series	105, 115, 100, 110, 120, 500AMB, 500TER, 500TRE, 500VIL, 505AMB, 505TER, 505TRE, 505VIL, 510AMB, 510TER, 510TRE, 510VIL	7 Years	2 Years N/A
<input type="checkbox"/>	64 Series Stainless	S105,S115	5 Years	2 Years N/A
<input type="checkbox"/>	Classic Series	1305WHI, 1356WHI, 1366WHI, 305D, 356D, 366D, 600ROY, 610ROY, 620ROY	10 Years	10 Years N/A

Gainsborough - Accessories				
<input type="checkbox"/>	Flush Pulls	390, 392	10 Years	10 Years N/A
<input type="checkbox"/>	Circular Sliding Cavity Door Sets	395, 396, 397	10 Years	10 Years N/A
<input type="checkbox"/>	Square Sliding Cavity Door Sets	385, 386	10 Years	10 Years N/A
<input type="checkbox"/>	Rectangular Sliding Cavity Door Sets	393, 394	10 Years	10 Years N/A
<input type="checkbox"/>	Tubular Latches	480, 480T, 481	10 Years	5 Years N/A
<input type="checkbox"/>	Floor Stops	6205, 6207	N/A	5 Years N/A

Schlage - Electronic Locking				
<input type="checkbox"/>	Schlage Sense™	SRE600, SRS61, SRS67, SRS64, SRS63, SRS60	Lifetime	Lifetime 3 Years
<input type="checkbox"/>	Schlage S-Series™	S-6000, S-6800, S-480	2 Years	2 Years 2 Years
<input type="checkbox"/>	Schlage Connect™	SRE600075	Lifetime	Lifetime 3 Years
<input type="checkbox"/>	Schlage Encode™	Lifetime	Lifetime	3 Years

Austral Lock - Hinged Security Door				
<input type="checkbox"/>	Elegance	ELXC, ELXCNC, ELXCWS, EL, ELXCFF	10 Years	7 Years N/A
<input type="checkbox"/>	Elegance Push2Go	ELEP2G	10 Years	7 Years N/A
<input type="checkbox"/>	Ultimate	ULTXC, ULTXCNC, ULT	10 Years	7 Years N/A

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Austral Lock - Sliding Security Door				
<input type="checkbox"/>	SD7	SD7, SD7NC, SD7EX, SD7FP	10 Years	7 Years N/A
<input type="checkbox"/>	SD8	SD8, SD8NC, SD8PLUS, SD8PLUSNC	10 Years	7 Years N/A
<input type="checkbox"/>	SD9	SD9, SD9NC	10 Years	7 Years N/A

Austral Lock - Sliding Patio Door				
<input type="checkbox"/>	Yarra Ridge	YRAA, YROA, YRBD	10 Years	7 Years N/A
<input type="checkbox"/>	Yarra View	YVSS, YVOS, YVYS, YVSR, YVOR, YVXS	10 Years	7 Years N/A
<input type="checkbox"/>	Yarra Horizon	YHN, YHS, YHD	10 Years	7 Years N/A

Austral Lock - Sliding Patio Door				
<input type="checkbox"/>	Sorrento	SR2, SRFX, SRGX, SR2FT, SRX	10 Years	7 Years N/A

Trade Pro - Knobsets				
<input type="checkbox"/>	Colton Entrance, Entrance Keyed, Passage, Privacy, Dummy	1440PROCOLPS, 1440PROCLSS, 1440PROCOLPSK, 1440PROCOLSSK, 1400PROCOLPS, 1400PROCOLSS, 1410PROCOLPS, 1410PROCOLSS, 1405PROCOLPS, 1405PROCOLSS	7 Years	2 Years N/A

Trade Pro - Lever Sets				
<input type="checkbox"/>	Tristan Entrance, Entrance Keyed, Passage, Privacy, Dummy	1440PROTRIBC, 1440PROTRISC, 1440PROTRIBCK, 1440PROTRISCK, 1400PROTRIBC, 1400PROTRISC, 1410PROTRIBC, 1410PROTRISC, 1405PROTRIBC, 1405PROTRISC	7 Years	2 Years N/A
<input type="checkbox"/>	Lennox Passage, Privacy, Dummy	1400PROLENBC, 1400PROLENSC, 1410PROLENBC, 1410PROLENSC, 1405PROLENBC, 1405PROLENSC	7 Years	2 Years N/A
<input type="checkbox"/>	Braxton Passage, Privacy, Dummy	1400PROBRABC, 1400PROBRASC, 1410PROBRABC, 1410PROBRASC, 1405PROBRABC, 1405PROBRASC	7 Years	2 Years N/A
<input type="checkbox"/>	Laurent Passage, Privacy, Dummy (Left & Right Handed)	1400PROLAUBC, 1400PROLAUSC, 1410PROLAUBC, 1410PROLAUSC, 1405PROLAUBC, 1405PROLAUSC, 1405PROLAULBC, 1405PROLAULSC	7 Years	2 Years N/A
<input type="checkbox"/>	Tanner Passage, Privacy, Dummy	1400PROTANBC, 1400PROTANSC, 1410PROTANBC, 1410PROTANSC, 1405PROTANBC, 1405PROTANSC	7 Years	2 Years N/A

Trade Pro - Combination Sets				
<input type="checkbox"/>	Lennox Horizontal Double Cylinder, Double Cylinder Keyed, Single Cylinder, Single Cylinder Keyed	14901LENBC, 14901LENSC, 14901LENBCK, 14901LENSCK, 14401LENBC, 14401LENSC, 14401LENBCK, 14401LENSCK	7 Years	2 Years N/A

Trade Pro - Deadbolts				
<input type="checkbox"/>	Dexton Double Cylinder, Double Cylinder Keyed, Single Cylinder, Single Cylinder Keyed	1450PRODEXBC, 1450PRODEXSC, 1450PRODEXBCK, 1450PRODEXSCK, 1445PRODEXBC, 1445PRODEXSC, 1445PRODEXBCK, 1445PRODEXSCK	7 Years	2 Years N/A
<input type="checkbox"/>	Darius Double Cylinder, Double Cylinder Keyed, Single Cylinder, Single Cylinder Keyed	1450PRODARBC, 1450PRODARSC, 1450PRODARBCK, 1450PRODARSCK, 1445PRODARBC, 1445PRODARSC, 1445PRODARBCK, 1445PRODARSCK	7 Years	2 Years N/A

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