

Cleaning Guide

Hard Wax Oiled Timber Floors

The most natural of our finishes, the Hard Wax Oil coating is a penetrating system that offers resistance against spills, whilst allowing for surface scratches to be touched up when required. Your floors are already pre-coated with Woca hard wax oil.

With the appropriate use of the below recommended products, your floor could last a lifetime without the need of sanding and re-finishing.

Recommended Products:

WOCA Wood Cleaner- An intensive floor cleaner for interior wooden floors. Not to be used as a general cleaner. Oil refresher or Hard Wax Oil must be applied afterwards.

Coverage: 200m²/L

When: Prior to applying Hard Wax Oil

Price: 1L (\$42 incl. GST); 2.5L (\$70 incl. GST)

WOCA Natural Soap (Natural/White)- For regular cleaning of oiled floors.

Coverage: 320-400m²/L

When: As required

Price: 1L (\$33 incl. GST); 2.5L (\$69 incl. GST); 5L (\$107 incl. GST)

WOCA Oil Refresher (Natural/White)- For replenishing the oils in the floor.

Coverage: 150-200m²/L

When: Quarterly

Price: 1L (\$61 incl. GST); 2.5L (\$121 incl. GST)

WOCA Spot Remover- Intensive spot remover that dissolves grease, coffee, tea etc.

Coverage: N/A

When: As required

Price: 250ml (\$35 incl. GST).

WOCA Hard Wax Oil (Natural/Extra White)- After extensive use an additional coat of oil may be applied, by a professional contractor, to replenish existing coatings and ensure an extremely hardwearing and light film-building surface.

Coverage: 60m²/L for pre-finished floors.

When: After installation and then annually or when required.

Price: 750mL (\$58 incl. GST); 2.5L (\$151 incl. GST).

INTENSIVE CLEANING WITH WOCA WOOD CLEANER

1. Sweep or vacuum your floor
2. Shake the bottle of Wood Cleaner well and have 2 buckets ready.
3. In the first bucket add 125ml of Wood Cleaner to 5L of luke warm water. This is your cleaning solution. Fill the second bucket with clean rinsing water.
4. Dip the mop (a cotton string mop is preferred) into the solution and wring out. Make sure the mop is damp, not wet. Work the mop along the length of the boards and clean in small manageable sections. For very dirty spots, leave solution on the floor briefly to dissolve dirt and come back to the spot and scrub gently using a white scrubbing pad.
5. When the mop head becomes dirty, rinse it in the clean water bucket and wring the mop head out thoroughly. Change the water if it becomes very dirty.
6. Repeat steps 4 and 5 until the whole floor is clean.
7. Most floors should dry within 2 hours with good air circulation, low humidity and warm temperatures. Otherwise, dry the floors with a clean dry cloth.
8. Finish with WOCA Hard Wax Oil or Oil Refresher as per below instructions.

For instructional video, go to: <https://vimeo.com/29274939>

ADDITIONAL COAT WITH WOCA HARD WAX OIL (NATURAL/EXTRA WHITE)

*This process **MUST** be done by an experienced professional. Please see your local floor finisher or ask your sales representative for a recommended contractor.*

REGULAR CLEANING WITH WOCA NATURAL SOAP

1. Shake the bottle well and have 2 buckets ready.
2. In the first bucket add 125mL of Natural Soap to 5 litres of warm water. This is your cleaning solution. Fill the second bucket with clean rinsing water.
3. Dip the mop (a cotton strong mop is preferred) into the solution and wring out softly. Work the mop along the length of the boards and clean in small manageable sections. If the floor is very dirty, leave the soap solution to sit for a minute or 2 to dissolve the dirt. Rinse mop in clean water and wring it out hard.
4. Place the mop in the soap solution and wring hard. Use mop to remove dirty soap water off the floor. Leaving the floor as dry as possible (again working along the length of the boards). Rinse the mop in the clean water bucket again and wring out thoroughly. Change the water if it becomes very dirty.
5. Repeat steps 3 and 4 until the whole floor is clean.

For instructional video, go to: <https://vimeo.com/29274965>

REFRESHING WITH WOCA OIL REFRESHER (QUARTERLY)

1. Before applying the Oil Refresher, the floor must be free from dust. If the floor is very dirty, clean with Wood Cleaner as per above instructions.
2. Shake the bottle of Oil Refresher well and have 2 buckets ready.
3. In the first bucket, mix 125mL Oil Refresher into 5L of lukewarm water (ratio can vary depending on wear and requirement). Fill the second bucket with clean rinsing water.
4. Dip the mop or floor cloth into oil the solution and wring out softly. Work the mop along the length of the boards and clean in small manageable sections (approx. 10m² at a time).
5. Rinse mop in clean water and wring it out hard.
6. Dip the mop back into the oil solution. Wring the mop out very hard. Work the mop along the length of the boards in order to leave as little moisture on the floor as possible.
7. Repeat steps 4-6 until the whole floor has been cleaned.
8. Leave the surface to dry for approx. 2 hours before use.

For instructional video, go to: <https://vimeo.com/103688782>

SPOT CLEANING WITH WOCA SPOT REMOVER

1. Before using Spot Remover, it is advisable to make a small test at a non-visible place on the floor to ensure that there will be no undesired reaction.
2. Spray the Spot Remover evenly on the stain.
3. Leave the cleaner to dissolve the stain for 10-20 minutes. Scrub gently with a brush until the stain has been dissolved.
4. Wipe surface dry with a clean cotton cloth wrung out in lukewarm water.
5. Repeat application if necessary.
6. When the area is completely dry, apply the WOCA Oil Refresher to the area to protect the surface again.

Important: Do not allow spilled oils or fats to remain on the timber floor surface. Remove spills immediately with Natural Soap solution and a sponge.



PREVENTATIVE MAINTENANCE TIPS

Following are some additional basic maintenance tips for keeping your floors looking great:

Dirt and grit act just like sandpaper on any floor. To keep grit from entering your home, use dirt-trapping mats at all exterior doors. We recommend placing throw rugs or doormats just inside the entrances. Always remember to keep doormats clean.

Vacuuming regularly with a brush attachment works beautifully however, don't use the beater bar; it can damage the finish (Please be aware that vacuum wheels may scratch the surface). Alternatively, sweep using an untreated dust mop daily or as needed, but do not use a household dust treatment as this may cause your floor to become slick, dull the finish, or interfere with recoating.

Some finishes and certain chemicals in wood are affected by ultraviolet light and heat, causing the wood and some finishes to change color, develop a patina, or age. To avoid uneven appearance, move area rugs occasionally and drape or shade large windows.

Wipe up spills promptly with a dry cloth or paper towel. Use a slightly moistened cloth for sticky spills if necessary, but be sure to wipe the floor dry with another cloth or paper towel. Keep heels on shoes in good repair, especially high heels. Heels worn away exposing steel support rods or nails will dent and scratch any floor surface, even concrete or steel.

Put felt fabric glides on the legs of your furniture; they allow furniture to be moved easily without scuffing the floor. Periodically clean glides since grit can become embedded in the fabric. Replace when the glides show wear. Avoid casters made of hard materials like metals or hard plastics.

For any other cleaning and/or maintenance advice, please contact us directly.

Cleaning Guide

Lacquered Floors

The water based lacquer finish is a topical coating that performs much the same as your traditional polyurethane coating and therefore is extremely hardwearing against surface scratches and spills. We use a matt lacquer only, in order to maintain the natural look and feel of the timber.

The lacquer finish requires little ongoing maintenance however once the coating eventually wears down, the floor will need to be lightly sanded and re-finished. Depending on the extent of the wear and how deep you need to sand, the floors may need to be re-stained prior to re-finishing.

The appropriate use of the following products will keep your floors looking beautiful for longer.

Recommended Products:

WOCA Lacquer Soap- For regular cleaning of lacquered floors and floors finished with Lacquer Care.

Coverage: 320-400m²/L

When: As required

Price: 1L (\$30 excl. GST); 2.5L (\$66 excl. GST)

WOCA Wood Cleaner- An intensive floor cleaner for interior wooden floors. Not to be used as a general cleaner. WOCA Lacquer Care must be applied afterwards.

Coverage: 200m²/L

When: Prior to applying Lacquer Care

Price: 1L (\$38 excl. GST); 2.5L (\$64 excl. GST)

WOCA Lacquer Care- Protects/hardens the existing lacquer coat and extends the lifetime of the floor. Can be applied after installation if required.

Coverage: 60m²/L

When: Annually or as required

Price: 1L (\$40 excl. GST)

WOCA Intensive Cleaner Spray- A ready-to-use spray for removal of tough dirt, grease and stains.

Coverage: 60m²/L

When: As required

Price: 750ml (\$25 excl. GST)

REGULAR CLEANING WITH WOCA LACQUER SOAP

1. Shake the bottle well and have 2 buckets ready.
2. In the first bucket add 125mL of Lacquer Soap to 5L of warm water. This is your cleaning solution. Fill the second bucket with clean rinsing water.
3. Dip the mop (a cotton string mop is preferred) into the solution and wring out. Make sure the mop is damp, not wet. Work the mop along the length of the boards and clean in small manageable sections. If the floor is very dirty, leave the soap solution to sit for a minute or 2 to dissolve the dirt.
4. If the mop head becomes dirty, rinse it in the clean water bucket and wring the mop head out thoroughly. Change the water if it becomes very dirty.
5. Repeat steps 3 and 4 until the whole floor is clean. It is important not to leave any water on the surface after cleaning.

For instructional video, go to: <https://vimeo.com/29275126>

INTENSIVE CLEANING WITH WOCA WOOD CLEANER

1. Sweep or vacuum your floor
2. Shake the bottle of Wood Cleaner well and have 2 buckets ready.
3. In the first bucket add 125ml of Wood Cleaner to 5L of luke warm water. This is your cleaning solution. Fill the second bucket with clean rinsing water.
4. Dip the mop (a cotton string mop is preferred) into the solution and wring out. Make sure the mop is damp, not wet. Work the mop along the length of the boards and clean in small manageable sections. For very dirty spots, leave solution on the floor briefly to dissolve dirt and come back to the spot and scrub gently using a white scrubbing pad.
5. When the mop head becomes dirty, rinse it in the clean water bucket and wring the mop head out thoroughly. Change the water if it becomes very dirty.
6. Repeat steps 4 and 5 until the whole floor is clean.
7. Most floors should dry within 2 hours with good air circulation, low humidity and warm temperatures. Otherwise, dry the floors with a clean dry cloth.
8. Finish with WOCA Lacquer Care as per below instructions.

For instructional video, go to: <https://vimeo.com/29274939>

MAINTENANCE WITH WOCA LACQUER CARE

1. First clean the floor with WOCA Wood Cleaner as above. Make sure the floor is completely dry before applying the Lacquer Care.
2. Shake the bottle well and have 2 buckets ready.
3. In the first bucket, pour the Lacquer Care in straight. Do not dilute with water. Fill the second bucket with clean rinsing water.
4. Apply the concentrated Lacquer Care in a thin layer using a mop/cloth. Make sure the mop is damp, not wet. Work the mop along the length of the boards and apply in small manageable sections. Do not continue application of Lacquer Care when the floor has started to dry.
5. If the mop head becomes dirty, rinse it in the clean water bucket and wring the mop head out thoroughly. Change the water if it becomes very dirty.
6. Repeat steps 4 and 5 until the whole floor is coated.
7. Leave the surface to dry for approx. 30 minutes.

Note: Depending on how your floor is wearing, you may want to refresh your floors with Lacquer Care once a year.

For instructional video, go to: <https://vimeo.com/29274912>

SPOT CLEANING WITH WOCA INTENSIVE CLEANER SPRAY

1. Shake the bottle well.
2. Spray the Intensive Cleaner evenly on the surface.
3. Leave the cleaner to dissolve the stain for 10-20 minutes.
4. Wipe surface dry with a clean, dry cotton cloth.
5. Repeat application if necessary.
6. Leave surface to dry completely.

Important: Wipe up spills promptly with Intensive Cleaner Spray or warm water and a sponge. Be sure to wipe the floor dry with a cloth or paper towel.



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