



# URBAN TURF SOLUTIONS Care & Maintenance Guide



**URBAN TURF SOLUTIONS PTY LTD**

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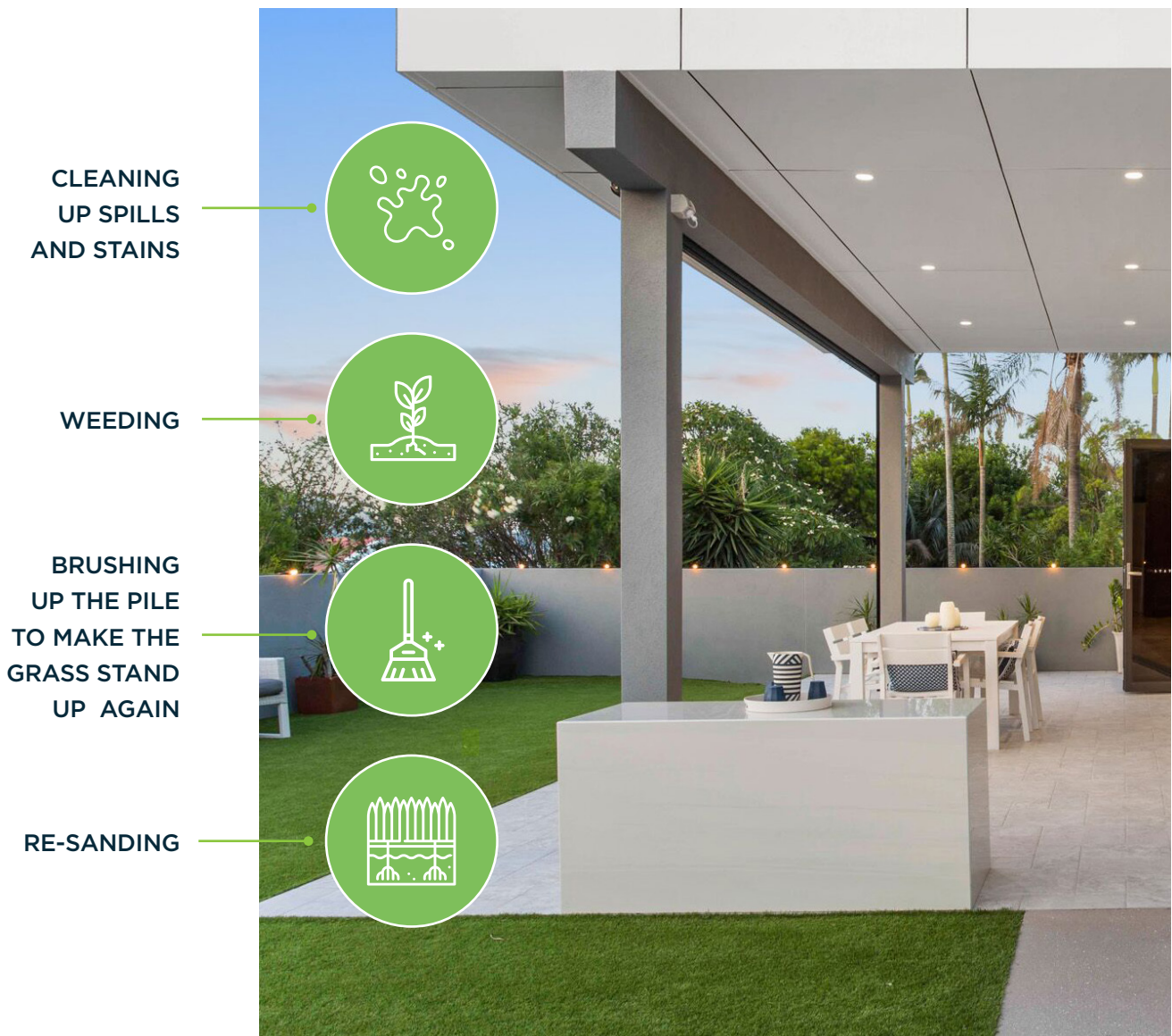
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## MAINTENANCE NEEDS

Caring for your synthetic grass doesn't need to be difficult, if you do the little things often! There is a perception that synthetic turf is maintenance free, as opposed to natural turf that requires intensive maintenance. This guide outlines the essential maintenance required to ensure your synthetic grass surface remains in good condition for the life of the turf.

### General Care Rules;

1. Keep the Surface Clean
2. Keep heavy machinery and loads off the synthetic turf (particularly when wet).
3. Any minor repairs should be attended to as soon as possible, by an Urban Turf Solutions approved installer. Our guarantees and warranties may be partly or wholly voided if these general care rules and maintenance of the turf are not adhered to.



## HOW TO CARE FOR YOUR SYNTHETIC GRASS

### SPILLS AND STAINS

Synthetic grass has a good resistance to staining, however the surface is only a component of your synthetic grass system. Getting on to spills quickly will help reduce the amount of effort needed to clean up after them. For basic spills and stains we recommend using a warm, mild solution of a PH neutral soap, such as dishwashing liquid. Spills and stains that can be cleaned with this type of solution include;

- Coffee/Tea
- Juice/ soft drinks
- Water Colour paints
- Milk/ ice cream
- Sauces/ condiments
- Food Colouring

For tougher spills and stains we recommend our **Artificial Grass Cleaner**. Spills and stains that can be cleaned with the Artificial Grass Cleaner include;

- Mould, mildew & algae
- Dirt & grime
- Lichens
- Ink

**Disclaimer—Do not use chlorine-based bleaches or caustic detergents on your surface as this will cause discoloration.**



### WEEDING

Occasionally weeds may germinate in the synthetic grass. For non invasive weeds such as dandelions, these can be simply pulled out by the roots.

Some weeds are a little more invasive and can be harder to get rid of such as nut grass. These can be treated with a weed spray, refer to your garden supplier for the correct product. We do recommend that you test any weed sprays 24-48hrs prior to use on a small section to ensure no changes to the grass occur.

### BRUSHING UP THE PILE

If your synthetic grass starts to look a little flat it may re-quire to be brushed up. High traffic areas are likely to flatten out faster than low/no traffic areas. To brush the pile up use a stiff bristled broom and brush up against the grain (the way the grass is laying) this will help reset the sand infill and straighten up the fibres.

### RE-SANDING

Re-sanding is needed if you find the existing sand in your pile has moved. Sand will migrate if it has water flow through the grass, it will appear as a patch of sand in a low lying area. Flat areas will be less likely to need re-sanding, as opposed to sloped areas. Re-sanding can be done by a professional or you will require a stiff bristled broom. Please refer to Urban Turf Solutions product spec sheet to find out the sqm rate of sand required for you synthetic turf type.

### PETS AND SYNTHETIC GRASS

Our synthetic turf range is perfectly safe for pets. Ensure that you clean up after pet droppings frequently and flush the area where they urinate. We recommend using our **Artificial Grass Cleaner** to flush the area every few months, to help keep smells at bay.

### PROHIBITION RULES

The following should not be used on the surface;

1. No glass, metal or ceramics
2. No smoking or fire pits
3. No dirty or muddy footwear
4. No chewing gum